

WARRANTY STATEMENT

ORCHESTRA , ORCHESTRA MAX , OPERA - 10 YEAR LIMITED WARRANTY.

Dickson Constant warrants the rot-proof properties and colour fastness (7/8 minimum colour fastness under exposure to ultra violet rays and bad weather conditions , according to the NF EN ISO 105 B02 and NF EN ISO 105 B02 and NF EN ISO 105 B04 standards of its ORCHESTRA , ORCHESTRA MAX , SYMPHONY , OPERA AND SUNBRELLA AWNING fabrics for 10 years (starting from the date of purchase of fabric) from the authorised distributor .

This warranty is valid under the following terms and conditions:

For 8 years for Orchestra , Orchestra Max ,Opera , Dickson Constant shall either replace free of charge the section of the fabric recognized as faulty , excluding any costs or any other compensation for any reason whatsoever.

For Orchestra , Orchestra Max Opera fabric , in the event of a justified complaint after the 8th year , and taking into account depreciation due to wear , the warranty will consist of a discount on the purchase of new fabric : 30% during the 9th year and 15% during the 10th year , at the rate applicable on the day of the complaint .Any complaint must be sent within ten days of the defect being noticed , accompanied by the purchase invoice to the authorised distributor.The fabric should be kept ready for inspection or to be sent to Dickson Constant , France for laboratory tests to check the defect and verify whether defect is under manufacturing defects category or not .

The warranty does not cover :

Parts of the awning other than the fabric manufactured by Dickson Constant , France .

Imperfections such as mottling , waffling , folds etc due to handling during preparation of the awning or its installation

Defects due to the aging and normal wear of the fabric

The consequences of the conditions of installation , the environment or the use not corresponding to the normal conditions , uses of the profession , standards prescribed by Dickson Constant or the destined use of the fabric .

The repair of damage or defects in the fabric resulting from accidents or negligence not attributable to Dickson Constant or resulting from force majeure.

Expressly excluded in particular is any deterioration due to :

Faulty maintenance or the use of unsuitable products or instruments : no detergent , chemical product or solvent can be used , nor any scraper or other instrument that may damage the surface .

Lightening or other unusual weather .

Atmospheric or phytosanitary pollution

Soiling caused by animals

Faulty assembly or handling by the user , the projection of various products , hanging objects on the fabric , falling objects , bumps , road accidents , vandalism ,burns from cigarettes or other sources and fire .

Warranty shall be applicable only as per the terms given above , terms & conditions as given on the warranty card by the authorised distributor Systems India Pvt Ltd , New Delhi India and when the awning is assembled and used as per the Guidelines given on the warranty card.